

Bryley Tips and Information July 2008

Online data-backup services – Ready for prime time

Online data-backup services, which securely stream data from your office computer(s) to an offsite data-vault on a scheduled basis, have always been a great supplement to traditional, tape-based backups. However, they had some inherent risks and caveats, particularly for server-based backups on which your company's business depend. (Visit www.Bryley.com/News.htm for our discussion regarding online backups in our August 2007 Bryley Tips and Information.)

Due to process and pricing improvements, online backups, supplemented with an onsite storage appliance for servers that store significant amounts of data, have become a primary source of computer-network-server backups. They now offer these significant advantages:

- Reduced maintenance – Automatic process with no tapes to swap
- Enhanced security – Encrypted data stored on reliable media
- Highly available – Internet-based and accessible
- Low investment – Monthly service fee

See <http://www.articlesphere.com/Article/6-Good-Reasons-For-Online-Backup-Services/133999> for Thom Davidson's article "6 Good Reasons for Online Backup Services".

Some disadvantages of online-backup services:

- Time to restore – Data streams slowly over most office-based Internet connections
- Trust in vendor – Can they respond quickly and effectively in the event of a disaster?

Bryley now offers an efficient, reliable, online-backup service through its Kaseya Managed Services tool. Please call 888.280.5799, option 7, for more information.

2. Announcements, news, and events

Free training on Avaya PARTNER ACS telephone system – Join Bryley Systems for free Avaya PARTNER ACS training on October 8th at 9:00am in Hudson, MA. To reserve a seat:

- Call 978.562.6077, extension 207 and ask for Isa
- Visit www.Bryley.com/Event_signup.htm.
- Email Events@Bryley.com.