

Bryley Tips and Information June 2008

Goodbye Windows XP

After much soul-searching, Microsoft officially ends shipments of Windows XP Professional on June 30, 2008. However, downgrade rights (from Windows Vista down to Windows XP) will continue through mid-2009 and extended support will continue through 2014. (For details, visit <http://www.microsoft.com/windows/products/windowsxp/future.mspx>.)

Introduced late 2001, Windows XP has been Microsoft's most successful desktop operating system. (Microsoft hoped to achieve rapid adoption of Windows Vista, but has seen lagging sales since its late-2006 introduction.)

HP will offer computers with downgrade rights through July 31, 2009, but January 31, 2009 is the last day that HP can ship XP Restore Media to its customers.

Windows Vista = Greener

Marie Jarvis, Service Coordinator at Bryley Systems, notes that Windows Vista is far greener than Windows XP. According to the October 2006 issue of Microsoft TechNet Flash, "Every 10 PCs that switch to Windows Vista is the equivalent of taking an automobile off the road, in terms of greenhouse gases." And, from Microsoft 3/21/07 article *Why PCs should get more sleep*: "...clearly showing that the power management features in Windows Vista could help reduce carbon dioxide generated in an organization equal to 45 tonnes per year for a 200 seat business. (Visit <http://www.microsoft.com/presspass/features/2007/mar07/03-21vistapowermgmt.mspx>.)

Highlights:

- Windows Vista is Microsoft's most energy-efficient operating system
- Vista's Intelligent sleep mode significantly reduced power consumption
- Vista's power management features are available for efficient, central IT control

For more information, please contact us at 978.562.6077.

Announcements, news, and events

Beverly Denio is Service Manager – Beverly, Bryley employee since 1997, transitions from Administration Manager to Service Manager. She will manage and direct the technical staff.

Marie Jarvis advances to Service Coordinator – Marie Jarvis, Bryley Technician and former member of the Geek Squad, has advanced to Service Coordinator. In this role, she works directly with Beverly in our Call Center, assisting in the deployment of technical staff. Marie has direct responsibility to develop and maintain our Kaseya and ConnectWise tools.

Avaya IP Office demonstration – Join Avaya and Bryley Systems for a free, business-oriented demonstration of advanced, IP-based, communications featuring Avaya's IP Office.

This demonstration will be held at 9:00am on June 17th, at Avaya's training facility in Waltham, MA. Refreshments will be served. To reserve a seat:

- Call 978.562.6077, extension 207 and ask for Isa
- Visit www.Bryley.com/Event/signup.htm.
- Email Events@Bryley.com.

Free training on Avaya PARTNER ACS telephone system – Join Bryley Systems for free Avaya PARTNER ACS training on October 8th at 9:00am in Hudson, MA. To reserve a seat:

- Call 978.562.6077, extension 207 and ask for Isa
- Visit www.Bryley.com/Event/signup.htm.
- Email Events@Bryley.com.

Bryley's Service Portal – Over the past few years, Bryley has made significant investments in our business systems and infrastructure to enable real-time communications regarding the timeliness and quality of services that we deliver. A result is that client-service requests (with resulting service tickets) may now be added, viewed, or updated through our Service Portal.

This real-time environment is available 24 x 7 at www.Bryley.com by selecting “Client login” from the upper-right corner of the home-page. Clients may perform these functions:

- View the current status and details of their service tickets
- Enter new service requests
- Review invoices
- View reports

To use this capability, please contact Beverley at 978.562.6077 x201 to setup an account and receive training.