

Bryley Tips and Information May 2008

1. What is Web 2.0?

Web 2.0 was coined by Tim O'Reilly to describe the current, collaboration-based Internet technologies (blogs, podcasts, social-network sites like Face Book or YouTube, etc.) and the changes in Internet use that these technologies enable. It is a collective term which suggests that the Internet is moving from stand-alone, content-based web-sites that provide information for consumption (Web 1.0), to a new level of empowering users to share and disseminate their own information via pictures, videos, and text. (Wikipedia, a Web-2.0 wiki, states: "Web 2.0 is a term describing the trend in the use of World Wide Web technology and web design that aims to enhance creativity, information sharing, and, most notably, collaboration among users.")

Some debate whether Web 2.0 represents a significant shift or is just a small, incremental step in the evolution of the Internet. Also, IT and legal departments within organizations are concerned about the ability to manage and control the spread of information and content. (For details, visit <http://www.informationweek.com/news/management/trends/showArticle.jhtml?articleID=207400239> for Andrew Conry-Murray's Web 2.0 article in the April 21st issue of Information Week.)

2. HP's new Media Vault Pro

HP recently introduced its Media Vault Pro, a NAS (Network Attached Storage) appliance that can be used to store files and share them across a small computer network and over the Internet. Basic features of the Media Vault Pro include:

- Two SATA drives that can be used individually, or mirrored together (via RAID-1)
- Share files with Windows, Mac, or Linux PCs
- Backup up to five PCs

Some limitations:

- Limited security
- Only 10 users total can access device
- Can only backup Media Vault Pro to a stand-alone PC or offsite

Media Vault Pro is priced at \$599 for 1Tb; \$799 for 1.5Tb.

3. How to get free TV over the Internet (but at the price of slower Internet)*

ComputerWorld recently highlighted some Internet-based sites that offer free TV on your PC:

- Joost (<http://www.Joost.com>) – Broad-selection site with a peer-to-peer format
- TV Freeload (<http://www.TVFreeload.com>) – Reference site for downloadable TV shows
- Graboid (<http://www.Graboid.com>) – Similar to Joost with free and paid-member options
- TVU (<http://www.TVU.com>) – Similar to Graboid and Joost with stored and new content

To review the entire article from the January 23, 2008 edition of ComputerWorld, please visit:

http://www.computerworld.com/action/article.do?command=viewArticleBasic&articleId=9053586&source=NLT_AM&nid=1

***Warning:** Free TV over the Internet consumes significant Internet bandwidth and should not be deployed at work. Also, the peer-to-peer formats, used by Joost, Graboid, and TVU, treat your computer as a broadcast source and can significantly reduce performance, even when you are not using it for TV viewing. These formats are susceptible to spyware.

4. Announcements, news, and events

Welcome Tom Anderson – Tom has been engaged in client service and support roles over the past 20 years. As a long-term computer consultant and network engineer, he brings a wealth of experience and know-how to Bryley's technical-services team.

Marie Jarvis is A+ Certified – Marie has completed her A+ Certification, a vendor-neutral designation awarded by CompTIA that confirms a technician's ability to install, configure, diagnose, and maintain computer equipment.

Dan Rabinowitz achieves Network+ Certification – Dan received CompTIA's Network+ Certification, which validates the knowledge and skills of networking professionals. It is a vendor-neutral designation that recognizes an engineer's ability to install, configure and troubleshoot basic networking hardware, protocols and services.

Avaya IP Office demonstration – Join Avaya and Bryley Systems for a free, business-oriented demonstration of advanced, IP-based, communications featuring Avaya's IP Office.

This demonstration will be held at 9:00am on Wednesday, June 11th, at Avaya's training facility in Chelmsford, MA. Refreshments will be served. To reserve a seat:

- Call 978.562.6077, extension 207 and ask for Isa
- Visit [www.Bryley.com/Event signup.htm](http://www.Bryley.com/Event%20signup.htm).
- Email Events@Bryley.com.

Bryley's Service Portal – Over the past few years, Bryley has made significant investments in our business systems and infrastructure to enable real-time communications regarding the timeliness and quality of services that we deliver. A result is that client-service requests (with resulting service tickets) may now be added, viewed, or updated through our Service Portal.

This real-time environment is available 24 x 7 at www.Bryley.com by selecting "Client login" from the upper-right corner of the home-page. Clients may perform these functions:

- View the current status and details of their service tickets
- Review service and agreement invoices
- View network-history reports
- Enter new service requests

To use this capability, please contact Beverley at 978.562.6077 x201 to setup an account and receive training.