

## Bryley Tips and Information October 2008

### **DisplayPort – New digital-display technology for your PC**

Aging, analog VGA is giving way to newer, digital-based display technology:

- DVI – Current digital standard, but likely decreasing in use over next 2 to 3 years
- HDTM – Consumer-oriented alternative to S-video for HD and SDTV equipment
- DisplayPort – Next-generation, digital-display technology introduced in 2008

DisplayPort 1.1a, designed to enable maximum display performance, is based on the Video Electronics Standards Association (VESA) royalty-free/license-free standard introduced in 2006. In its initial release, DisplayPort provides greater resolution and greater color depths with higher refresh rates than either DVI or VGA.

DisplayPort supports both external (PC to monitor through a USB-sized connector over a cable of up to 3 meters) and internal (notebook computer to its attached LCD panel) connections. It uses a packetized communications protocol to transfer video and, optionally, audio.

Please visit <http://www.DisplayPort.org> for more information.

### **HP still leads worldwide PC sales**

HP remains the leading manufacturer of personal computers in the world, a spot it regained from Dell in October of 2006 and has retained ever since.

According to IDC, a market-research firm based in Framingham, MA, PC shipments in the third quarter were up about 15.8% over 2007. Overall, HP had 18.8% of total worldwide shipments, followed by a lagging Dell at 14.2%, then Acer/Gateway at 12.5%, with Lenovo at 7.4%. (Please see <http://www.idctracker.com/> for details.)

Notebook sales are expected to surpass desktop-computer sales in 2009.

### **Announcements, news, and events**

Dan Rabinowitz moves up to Technical-Services Manager – This month, Dan took charge of Bryley's technical team with a mandate to constantly improve the technical service we provide to our clients. He will work closely with Beverley Denio, Client-Service Manager, and her team.

Free training on Avaya PARTNER ACS telephone system – Join Bryley Systems for free, administrator-level training on the popular, Avaya PARTNER ACS telephone system.

Training starts at 9:00am on Wednesday, November 19<sup>th</sup> at Bryley Systems in Hudson, MA. Refreshments will be served. To register:

- Call 978.562.6077, extension 207, and ask for Isa
- Visit [www.Bryley.com/Event/signup.htm](http://www.Bryley.com/Event/signup.htm).

- Email [Events@Bryley.com](mailto:Events@Bryley.com).

Avaya IP Office demonstration – Join Avaya and Bryley Systems for a free, business-oriented demonstration of advanced, IP-based, communications featuring Avaya’s IP Office.

This demonstration will be held at 9:00am on Wednesday, December 10th, at Avaya's training facility in Chelmsford, MA. Refreshments will be served. To reserve a seat:

- Call 978.562.6077, extension 207, and ask for Isa
- Visit [www.Bryley.com\Event signup.htm](http://www.Bryley.com\Event%20signup.htm).
- Email [Events@Bryley.com](mailto:Events@Bryley.com).

Bryley’s Client-Service Portal – Over the past few years, Bryley has made significant investments in our business systems and infrastructure to enable real-time communications regarding the timeliness and quality of services that we deliver. A result is that client-service requests (with resulting service tickets) may now be added, viewed, or updated through our Client-Service Portal.

This real-time environment is available 24 x 7 at [www.Bryley.com](http://www.Bryley.com) by selecting “Client login” from the upper-right corner of the home-page. Registered users may perform these functions:

- View the current status and details of their service tickets
- Enter new service requests
- Review service invoices
- View reports

To use this capability, please contact Beverley at 978.562.6077 x201 to setup an account and receive training.